

MReport PRESENTS

Origination Guide

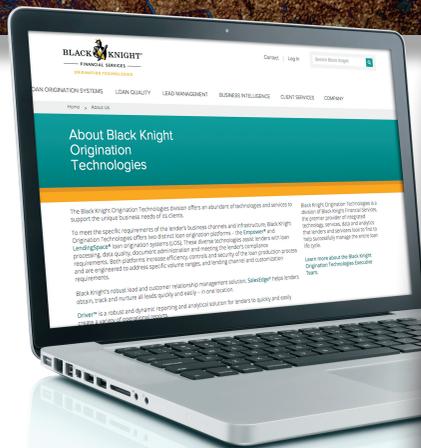
In today's high-tech lending environment, the nation's top originators are looking for processes, tools, and partners to streamline the origination process. Responding to this need, *MReport* dedicated this issue to highlighting the top companies who manage mortgage origination procedures. No matter what your main business concerns are—cutting down on timelines, adhering to regulatory requirements, or upping customer satisfaction—these companies are ready to provide solutions tailored to your mortgage origination business and provide a path of sustainability for the industry.

So read on to learn about some of today's top origination service providers.



Black Knight Origination Technologies

A division of Black Knight Financial Services



KEY PERSONNEL

Tom Sanzone
CEO, Black Knight Financial Services

Jerry Halbrook
President, Black Knight Origination Technologies

Rich Gagliano
Managing Director, Origination Solutions, Black Knight Origination Technologies

Ken Benkeser
Managing Director, Correspondent Solutions, Black Knight Origination Technologies

CONTACT INFORMATION

601 Riverside Ave.
Jacksonville, FL 32204
Phone: 844.474.2537
Email: askblackknight@bkfs.com
Web: BKFSOT.com



COMPANY DESCRIPTION:

As the mortgage industry's leading provider of integrated technology, and insightful data and analytics, Black Knight Financial Services (Black Knight) offers a one-stop source for comprehensive solutions that span the entire loan lifecycle.

Black Knight is focused on product excellence. Delivering innovative, seamlessly integrated products with superior capabilities, functionality and support enable clients to better manage risk, realize greater efficiencies and improve financial performance. Black Knight helps clients plan for and solve their greatest challenges, which include compliance readiness, improving loan quality, implementing standard processes, and simplifying their technology footprint.

KEY FEATURES/BENEFITS

Black Knight utilizes its extensive mortgage industry and technology expertise to deliver innovative products and services. Many of the company's solutions are considered "industry standard" due to their high market share.

To help clients streamline operations, increase cost savings and mitigate risk, Black Knight:

- Offers a suite of technology options to support any type of lending operation
- Delivers technology solutions that configure to each lender's needs
- Provides solutions that eliminate the errors and duplicate entries associated with using multiple systems
- Allows clients to benefit from engaging a single mortgage technology business partner versus managing multiple vendor relationships
- Provides comprehensive customer support

Black Knight's unique, integrated approach provides enhanced value across the loan lifecycle to its clients:

- Integrated platforms to allow data to move seamlessly between our origination and servicing platforms with automated processes
- Integration with third-party service providers, including Black Knight's industry-leading Exchange™ vendor network
- Integration with our data and analytics products
- Access to the Black Knight Data Hub, which brings together origination, servicing and public records data on a single platform to provide the most comprehensive view of mortgage data in the industry

BUSINESS LINES, SERVICES AND PRODUCTS

To meet the specific requirements of a lender's business channels and infrastructure, Black Knight Origination Technologies offers two distinct loan origination platforms: Empower® and LendingSpace®.

Empower is an enterprisewide loan origination system (LOS) that supports the retail, consumer direct and wholesale origination channels. Available as both an ASP- and lender-hosted solution, Empower provides functionality for lenders to manage every facet of the loan origination process—from point-of-sale to post-closing. As part of its many features and capabilities, Empower provides access to several Web portals, so lenders can share information with third-party service providers and track any changes to fees for compliance and audits.

Black Knight also offers a robust lead and customer relationship management solution called **SalesEdge**®. Integrated with both Empower and MSP®, Black Knight's loan servicing system, this Web-based solution helps retail loan officers and call center personnel obtain, track, and convert leads quickly and easily within a single user interface.

Effective Oct. 3, 2015, Empower will also be integrated with Black Knight's **Closing Insight**™ technology, which provides a workflow-driven online solution to streamline the closing process and the reconciliation of fees between lenders and settlement agents in support of the TILA-RESPA Integrated Disclosure (TRID) rule requirements.

LendingSpace is a scalable, Web-based LOS designed specifically for the correspondent lending market. This system facilitates real-time collaboration between lenders and their correspondents, and helps ensure the lender's compliance rules are being followed throughout the process.

Supporting these solutions is **Driver**™, a comprehensive reporting and analytical tool for lenders to quickly and easily create a variety of operational reports based on data from the LOS.

To help reduce loan repurchase risk and drive efficiencies in the mortgage transaction, Black Knight Origination Technologies' solutions also integrate seamlessly with a suite of loan quality tools offered by RealEC® Technologies, a division of Black Knight.

Finally, Black Knight Origination Technologies provides implementation, training and consulting support for clients through its Client Services division. The Client Services team collaborates closely with lenders, and utilizes proven methodologies, effective practices, and experienced business and technical expertise to help ensure system implementations run smoothly, and that users are leveraging Black Knight's technology tools to maximize success.



Digital Risk



KEY PERSONNEL

Jeffrey C. Taylor
Co-Founder and Managing Partner

Sesha Dhanyamraju
CEO and Managing Partner

STAFFING

1,500+ employees in U.S.

CONTACT INFORMATION

2301 Maitland Center Parkway,
Suite 165
Maitland, FL 32751
Phone: 855.848.9924
Web: DigitalRisk.com



COMPANY DESCRIPTION

Digital Risk is one of the nation's largest independent providers of risk management services, compliance, quality control, due diligence, valuations, and origination services for the complex and dynamic financial services market. The individual talents of their thousands of employees, combined with the company's proprietary technology and advanced analytics performed using the Making Mortgages Safe™ solutions suite, support every facet of the mortgage life cycle while also extending expertise into other areas of the financial services industry.

Digital Risk offers actionable intelligence by providing context around today's complex and shifting financial services market. Having completed more than \$125 billion in total value in loan reviews, they supply one of the largest experience sets in the industry to ascertain quality, mitigate fraud, identify collateral risk, and ensure regulatory and underwriting compliance.

Their diversified solutions help reduce the cost to originate, improve loan performance, and expand operational capacity. Full or component-based turnkey services include processing, underwriting, and closing functions structured to create efficiencies, cement customer relationships, and deliver compliant, quality loans to the market.

COMPANY HISTORY

Digital Risk started in 2005 and has grown from five employees to today's 1,500+ U.S.-based employees. During the last 10 years, the company has earned a reputation for providing reliable solutions to mission critical, high-profile initiatives.

Digital Risk maintains state-of-the-art operating centers in Maitland, Florida (headquarters); Lake Mary, Florida; Jacksonville, Florida; Boca Raton, Florida; Denver, Colorado; and Bangalore, India. In December 2012, Digital Risk was acquired by Mphasis, a Hewlett Packard subsidiary. Mphasis is the global leader in the BPO and KPO markets, employing more than 27,000 people worldwide.

BUSINESS LINES, SERVICES, AND PRODUCTS

- Origination services
- Governance, risk, and compliance (GRC)
- Due diligence and quality control
- Valuations
- Big data analytics and visualization
- Customer experience management
- Application services

KEY FEATURES

Since its founding in 2005, Digital Risk has had one major focus; making the financial services industry safe—with a focus on mortgages up until now. The company succeeds in this through their commitment

to innovative solutions, superior service, and flawless execution.

COMPETITIVE ADVANTAGE

With more than \$8 billion in monthly loan reviews, Digital Risk has developed one of the most customized platforms and largest experience sets directly resulting in faster turn times, pristine quality, and transparent visibility across the entire loan life cycle.

- More than 27,000 global employees
- 1,500+ U.S. W-2 employees
- Operating in 19 countries with 53 sales and delivery centers
- Integrated solutions that blend operations and technology
- 40,000 loans reviewed monthly
- \$125 billion loan reviews completed
- S.A.F.E. Act licensed in 49 States
- Extensive experience working with GSEs on all aspects of performing and non-performing loans
- Approved by all rating agencies
- Making Mortgages Safe Solutions Suite
- TEGO™ & LUSY 3.0 and predictive analytics platform
- Industry leading expertise in their field

ADDED VALUE TO CLIENTS

Through their superior analytics and advanced technology, Digital Risk provides clients with completely customized solutions tailored to meet their specific guidelines, rules, workflow, and tracking functionality needs. Their extensive experience working with the GSEs, as well as their successful completion of more than \$1.7 trillion in due diligence quality control reviews, has given them the insight needed to ensure quality loans.

KEYS TO YOUR SUCCESS

Digital Risk's LUSY platform, combined with the company's business intelligence technology and dashboards, enable Digital Risk to completely customize their solution offerings for each client and to provide them with the capability of making informed decisions in real-time. The LUSY platform "wraps" industry LOS technology to improve work products and efficiencies, and provides for exchange of information across systems with limited detailed system integration. The company's BI reporting platform allows for customizable, loan level, and interactive analysis for any aspect of the business. These advantages offer clients informed, real-time decision-making capabilities.

GOALS AND STRATEGIES FOR 2016

The company's goal is to help clients bring mortgages to the future by providing groundbreaking and efficient solutions for the entire loan life cycle that ensures smooth regulation compliance and faster turn times, without sacrificing quality.



Ernst Publishing Company



KEY PERSONNEL

Gregory E. Teal
President and CEO

Jan Dalton Clark
VP, Sales and Marketing

CONTACT INFORMATION

One Commerce Plaza
99 Washington Ave., Suite 309
Albany, NY 12210

225 S Cabrillo Highway,
Suite 200C
Half Moon Bay, CA 94019

Phone: 800.345.3822
Web: ErnstPublishing.com



COMPANY DESCRIPTION

Ernst Publishing Company is the No. 1 provider of guaranteed closing cost data for the real estate lending industry. Processing more than 150 million guaranteed transactions annually, Ernst estimates that their services are used in connection with 90 percent of loan originations nationwide. As the industry's trusted source, Ernst creates automated solutions that calculate, manage, and integrate all types of government and third party fees into mortgage lenders' fee management, LOS and closing systems with unparalleled precision. Their goal is to insure clients meet the new 2015 CFPB TRID fee requirements with 100 percent accuracy, at the same time retaining their existing vendor relationships for their title and settlement fees, appraisal, inspection services, and more. Ernst's ultimate goal is the same as the clients': premium borrower satisfaction.

COMPANY HISTORY

Celebrating 26 years and their 1 billionth fee transaction, Ernst is recognized industry-wide for its innovation and dedication to creating long-term industry solutions. Founded by Carl R. Ernst in 1989, Ernst's unique approach to the marketplace has enabled the firm to actively partner with all types of companies across the industry, creating the industry standard.

PRODUCT SOLUTIONS

Ernst clients can access award-winning, guaranteed fee solutions for recording fees, transfer taxes, settlement and escrow fees, title insurance premiums, appraisal and miscellaneous fees with direct connections to all types of industry providers. Or they can create their own managed vendor networks. Regardless of source, Ernst solutions integrate with nearly every industry fee management system, LOS and closing platform. Products include:

- **2015 CFPB Solution Suite:** Generates buyer/seller splits and taxing authorities to the local level, including sub-jurisdiction translation tables. Settlement service fee itemization with everything you need to meet the CFPB's TRID fee requirements.
- **Smart Query™ Calculators:** Guarantees fee calculations for the loan estimate and closing disclosure, accessible via the Web, XML, and client hosted environments.
- **Cost2Close™: Mobile Application Services:** Custom loan estimate and closing disclosure mobile applications enable clients to private label and create their own unique fee programs.
- **Cost2Close, Patented Monitoring Service:** Enables Ernst clients to monitor any fee changes that occur between the loan estimate and closing so they can process change circumstances within 24 hours of a fee increase.
- **Guaranteed Title and Settlement Agent Service**

Solutions: Enables clients to create and manage their own guaranteed network of title and settlement service fees based upon their negotiated rates. In addition, live underwriter connections include Stewart, First American, and all Fidelity companies.

- **Custom Fee Engine Solutions:** Provide Ernst clients the ability to instantly manage and promote changes to all of their third party vendor fees and integrate those fees seamlessly into any of their systems.

COMPETITIVE ADVANTAGE

Aside from the company's 26 years' recognized industry innovation, awards, and expertise, Ernst stands out as a premier provider because it delivers:

- **Unparalleled accuracy** for complete buyer/seller split and taxing authority information to the local level, including proprietary sub-jurisdictional mapping for CFPB's TRID requirements.
- **Complete transaction request and response speeds** of less than ¼ second.
- **Integrations** with nearly every fee management system, LOS, and closing platform in the industry.
- **DLL solutions** enabling clients to run and store Ernst programs directly on their servers.
- **Custom Fee Engines** enabling clients to manage their fees, promoting changes instantly.
- **Customized Web interfaces** enabling users to design screens to match their processes rather than working with fees that don't apply.
- **Custom solutions** designed to work in PC, Apple, iPad, and mobile environments with uniformity, maintaining Ernst clients' look and feel regardless of the type of access.

KEYS TO SUCCESS

Ernst is built on a dedication to accuracy and great customer relationships. For the last 26 years they have taken pride in helping customers deliver the best products they can to their customers as a result of Ernst's dedication to quality and innovation. And, they intend to deliver the same innovative quality service 26 years from now.

STRATEGIES AND GOALS FOR THE FUTURE

Ernst wants to help clients meet TRID fee requirements with ease through their guaranteed custom fee solutions. They understand that meeting TRID deadlines and requirements is a huge challenge. At Ernst creating custom vendor networks, managing fees with 100 percent accuracy throughout the loan process is what they do every day, all day. Clients can rely on them to manage this CFPB challenge.

INDUSTRY AWARDS, ACCOLADES, AND MILESTONES

With more than 20 industry-recognized accomplishments since 1990, Ernst was awarded a US patent for Innovative Search Technology and Gregory E. Teal was named a Mortgage Banking Tech All Star.



Global DMS



KEY PERSONNEL

Vladimir Bien-Aime
President and CEO

Matt McHale
Chief Revenue Officer

Jody Collup
VP, Marketing

Michael Quaranto
VP, Development

Chris Palermo
National Sales Manager

CONTACT INFORMATION

1555 Bustard Road, Suite 300
Lansdale, PA 19446
Phone: 877.866.2747
Email:
productinfo@globaldms.com
Website: GlobalDMS.com

CORPORATE PROFILE

Global DMS is a leading provider of commercial and residential real estate valuation solutions catering to lenders, banks, AMCs, appraisers, and other real estate entities for all lending business channels. The company's solution set is cost-effectively delivered on a software-as-a-service (SaaS) transactional basis that ensures compliance adherence, reduces costs, increases efficiencies, prevents errors, and expedites the entire real estate appraisal and valuation process.

COMPANY HISTORY

Global DMS was founded in 1999 by Vladimir Bien-Aime, a Web application developer with deep domain experience in the appraisal space. The company started with the goal of bringing efficiency and mobility to the appraisal industry leveraging Web-based software and has since grown into the leading provider of Web-based compliant valuation management software. Global DMS has expanded its solution set to cater to lenders, banks, AMCs, and individual appraisers. The company's centralized platform is proven to automate the entire appraisal process and keep organizations in compliance.

BUSINESS LINES, SERVICES, AND PRODUCTS

eTrac: Global DMS' flagship product is eTrac Enterprise, a Web-based single-source appraisal management system that centralizes and compliantly automates all aspects of the appraisal process: vendor management, order, assign, track, review, deliver, sell, and accounting functions. eTrac allows company-specific configurable workflows and real-time management reporting.

Global Kinex: compliantly and efficiently delivers appraisals to the GSEs' Uniform Collateral Data Portal (UCDP).

MARS: Proprietary automated review system identifies collateral risk, scores each appraisal report's individual risks, report's findings, extracts the PDF from the MISMO XML file, and delivers the data to GSEs or other investors.

eTrac WebForms: Produces appraisal and BPO reports entirely online, allowing real estate professionals to be completely mobile and autonomous.

AVM/Data Products: eTrac incorporates the best-of-breed AVM models from the industry and provides access to the most robust data products available to increase salutation accuracy.

Global Communicator: facilitates client communication with their staff, vendors, and loan originators utilizing mass email.

KEY FEATURES

eTrac provides a user interface that allows lenders and AMCs to easily communicate and transact with appraisers working in the field. The company's software offers an appraiser-facing application that provides individual appraisers with a solution to manage receiving orders, keep track of appraisals, create reports, and deliver them. eTrac provides automated submission to Fannie Mae and Freddie Mac's UCDP. eTrac also allows customers to manage and drive their internal workflows and preferences. Real-time reporting is also provided.

Global DMS integrates tightly with leading LOS providers, allowing clients to have access to all of eTrac's features to manage the appraisal process without ever having to leave their LOS, thus reducing errors and further streamlining the appraisal process. Global DMS offers a mobile application for appraisers operating in the field.

COMPETITIVE ADVANTAGE

Unlike many of its competitors, Global DMS has developed a custom platform and solution set that automates the entire valuation management process. Some vendors, however, only focus on certain parts of the appraisal process, while Global DMS handles everything via its all-in-one centralized valuation management platform. Global DMS offers numerous apps, allowing each client to pick and choose which apps they really need for their business. All apps work seamlessly with eTrac, including workflow, automated report builders, and Automated Review.

In addition, Global DMS has developed standardized and open integration methods for its platform using industry standards like MISMO so AMCs and LOS vendors can do business with any of their partners. Global DMS is a highly innovative, entrepreneurial, nimble, customer-centric, and cost-effective partner.

KEYS TO SUCCESS

Contemporary, sophisticated valuation software that is completely Web-based, easy to implement, and is proven to be highly effective. Innovative forward-thinking coupled with nimble responsiveness to customers. Deep experience with appraisals and overall knowledge of the mortgage industry. Global DMS is intensely focused on a commitment to customer service and ongoing client relations and collaboration.





RML Advisors



KEY PERSONNEL

Regina Lowrie, CMB
President and Founder

Brideen Gallagher
Business Development Director
Strategic & Enterprise Risk Services

Anthony Schweiger, CMB
Director of Operations

CONTACT INFORMATION

155 Inverness Drive
Blue Bell, PA 19422
Email: info@rmladvisors.com
Phone: 610.960.3748
Website: RMLAdvisors.com



CORPORATE PROFILE

RML Advisors is a privately held mortgage banking risk consultancy advising financial services clients, particularly banking/mortgage industry clients, on controlling enterprise risks and third party service provider management. The firm includes a team of highly experienced, mortgage bankers with CMB designations and proven accomplishments building and managing successful companies across the mortgage banking spectrum.

COMPANY HISTORY

Founded by Regina M. Lowrie, CMB, RML Advisors, (a d/b/a of RML Investments established in 1994) serves the financial services industry as an advisor providing a broad range of services and assisting clients in a volatile marketplace with many regulatory challenges. The RML team advises clients on a variety of matters including:

- Third-party vendor governance
- Enterprise risk management
- Banking regulations and audits
- Strategic planning
- Due diligence
- Fair lending
- Public policy
- Mortgage banking sales and operations management (OCC and FDIC regulated banks and independent mortgage bankers)

BUSINESS LINES, SERVICES, AND PRODUCTS

Enterprise Risk Management

RML Advisors has worked with numerous clients managing the wide range of risks confronting the mortgage banking industry today. RML carefully listens to each client to understand their business model, strategy, and unique company attributes and challenges. Based on client feedback, RML helps to identify, prioritize, and manage risk with a “roll-up” your sleeves approach where experienced senior consultants work with clients to deliver effective solutions. RML’s risk management methodology has a long term focus on assuring client continuing success and profitability.

RML Advisors provides clients with the knowledge, guidance, and tools to cost effectively manage and monitor mortgage banking risks, including:

- Compliance risk
- Operational and secondary marketing risk
- Third-party service provider risk
- Credit and underwriting risk
- Strategic risk
- Reputational risk

The RML Vendor Management ToolkitSM

Banks and lenders are required to oversee service providers (vendors) in a manner that ensures safety

and soundness as well as compliance with federal consumer financial law. RML Advisors has created the Vendor Management ToolkitSM, an end-to-end, easy to use, and affordable solution that includes absolutely everything a bank or lender needs to implement and conduct an ongoing compliant vendor management program.

The RML Solution to Support Vendors

For vendors, RML provides the RML Service Provider Review and Assessment, creating a report that provides an independent third party review of the vendor’s business touching all the regulatory points of concern as well as the business/operational risks that clients need to monitor. These innovative solutions simplify the vendor management process for the bank/lender and the vendor, achieving compliance, while creating substantial cost savings for both parties.

COMPETITIVE ADVANTAGE

Simply stated, RML Advisors’ experience sets them apart from the competition. The RML Advisors team has nearly 100 years’ experience in the financial services industry. The company’s leadership experience includes senior level positions in sales, operations, acquisitions and investments, enterprise risk management, regulatory oversight, and policies and procedures as well as experience in running profitable mortgage banking operations. As a result, they have a unique perspective that enables them to provide clients with unparalleled counsel and insight.

ADDED VALUE TO CLIENTS

RML Advisors work with each client to understand their specific business model and needs. RML Advisors has developed proprietary tools that enable clients, banks, and lenders as well as vendors, to meet regulatory requirements while saving time and money.

KEYS TO SUCCESS

RML Advisors has unique access to industry leadership, regulatory agencies, and mortgage bankers across the country. Team members are recognized industry experts contributing to numerous trade publications. They can provide clients a perspective from all aspects of mortgage banking—the regulator, the banker/lender, the service provider, and shareholder.

CLIENT TESTIMONIAL

“RML Advisors enabled MCT, a Tier 1 vendor, to implement a compliant vendor platform to meet the regulatory needs of our various clients and not get bogged down in each client’s unique vendor approval process. Ultimately, RML has saved us significant time and money and makes it easier for clients to do business with us.”

—Curtis Richins,
President of MCT Trading Inc.



Springboard



KEY PERSONNEL

Terri Gravens
Managing Partner

Roxanne Lockett
Director Quality Control and
Remediation

CONTACT INFORMATION

Terri Gravens
Phone: 540.270.3811
Email: tkc@springboard.us.com
Web: SpringBoard.us.com



COMPANY HISTORY

In 2009, Springboard was created as a high touch specialty consulting firm to meet the changing needs of the default industry and specializes at working with financial institutions in creating vendor management programs that reduce risk while minimizing the impact on the third party providers and vendors. The ‘stand up’ of vendor management programs coupled with vendor audits and vendor remediation on audits are part of the Springboard offering. Other consultation, including oversight programs and organizational management/process review is also available.

BUSINESS LINES, SERVICES, AND PRODUCTS

Springboard has conducted more than 300 vendor audits ranging from foreclosure law firms, collection law firms and agencies, property inspection and preservation companies, flood determination companies, other servicing and origination vendors, and subservicing companies. Springboard leverages the Clarifire® application to manage the automated workflow associated with these audits and as the delivery platform to ensure security of any limited PII used.

COMPETITIVE ADVANTAGE

Springboard’s core mission is to remain a recognized leader in providing premier consulting services and solutions to the mortgage banking industry. We are committed to supporting our clients by delivering cost effective, ethical, reliable, and high quality solutions of strategic value. To this end, Springboard has been led by recognized industry experts and is a woman-owned enterprise taking advantage of MBE opportunities.

ADDED VALUE TO CLIENTS

The company brings extensive experience in the default management, loan servicing, and vendor/ third party management arenas, both for consultation as well as audit work. Springboard auditors bring an average of 32.5 years’ experience in the mortgage industry and default servicing. Springboard has created an audit product that is easily customizable for servicers’ specific business needs. Springboard created the first default certification program for default law firm vendors and has been an invited speaker to many events such as: Mortgage Bankers Servicing Conference, Five Star Institute Legal League, Texas Mortgage Bankers Servicing Conference, American Legal and Financial Network, Louisiana Land Title Association, and they have conducted training at the USFN Educational Retreat. Springboard has been published in Servicing Management and has worked with the MBA on a webinar program designed to help educate servicing staff on the audit process.

In addition to providing consulting services as support for companies looking for support in the creation and implementation of their vendor management programs, Springboard has created audit templates to serve the various business needs in the industry. The audits are a high-touch operational review conducted by individuals highly knowledgeable in the industry. An audit can range from a 30-page document containing evaluation on over 300 operational items to an 80-page document containing evaluation on more than 800 operational items focused on evaluating compliance against GSE, CFPB, and other regulatory servicing requirements. The depth and scope is based on the servicer’s business need for their specific portfolio.

KEYS TO SUCCESS

Springboard carefully selected a software solution that could satisfy the business needs for automated workflow, solid disaster recovery, and security and privacy. The CLARIFIRE application is the system of record because it is reliable. CLARIFIRE is available 24/7 in a secure cloud environment. It is housed in the Clarifire Private Cloud (SSAE16/ SOC) production environment and has applications in use by the country’s largest GSE and other major financial institutions. CLARIFIRE processes exist for the submission of the initial Request for Information (RFI) to the vendor and provides collaborative workflow for the vendor and Springboard users throughout the completion of the RFI. Further, case review processes have been developed to walk an auditor through the various detailed audits of a case whether it is FHA, VA, Fannie Mae, or Freddie Mac cases. Any consumer ‘private’ information is housed in the secure CLARIFIRE environment.

CLIENT TESTIMONIAL

“Springboard brings significant industry knowledge to their operational assessments of our service providers, which has proven invaluable as we are standing up our vendor management platform. Our partnership with Springboard has provided us with an inestimable amount of insight into the true performance of our law firms.”

—Industry professional

Springboard contracts and engagements are highly confidential so client quotes cannot be publicized, though references are available when required.